

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Amar Prasad Srivastava	Martin Burn House, 3 rd Floor, Room No.317, 1 R N Mukherjee Road, Kolkata - 700001	+913340234322 Mon-Fri; 9:00 AM to 5:00 PM	clients@msbpl.in
Head of Customer care	Indranil Pal		+913340234335 Mon-Fri; 9:00 AM to 5:00 PM	clients@msbpl.in
Compliance Officer	Aakash Khetan		+913340234334 Mon-Fri; 9:00 AM to 5:00 PM	aakash@msbpl.in
CEO	Kaushik Daga		+913340234328 Mon-Fri; 9:00 AM to 6:00 PM	kaushik@msbpl.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>.
<https://www.mcxindia.com/Investor-Services> Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.