

# Millennium Stock Broking Pvt Ltd

Version 3.0

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## **Clients with Online Trading Access - Blocking/Freezing Online Trading**

If any client wants to voluntarily freeze or block online access to trading account, they may inform us using any of the following two modes:

1. email us at [stoptrade@msbpl.in](mailto:stoptrade@msbpl.in) from registered email id
2. Call at +918035214400 using registered mobile number

Based on the communication received following actions will be taken within timeline stipulated by the exchanges or regulators from time to time:

1. Validation of the request so received
2. Issue of acknowledgement of the request received
3. Freezing/Blocking of the online trading account of the client
4. Cancellation of pending orders of the client
5. Issue of confirmation acknowledgement for action points 3 and 4
6. Along with action point 5, communication regarding re-enablement will be shared which is as follows:
  - a. Reply to the email on [stoptrade@msbpl.in](mailto:stoptrade@msbpl.in) as well as call with the registered mobile number on phone no +918035214400
  - b. Once validated, account will be re-enabled
7. Details of the open positions of the client (if any) will be shared with the client